

# Impression and Plaster Prep and Packing Instructions

**Note:** We accept both PVS and alginate impressions for scanning, however, please do not submit metal impression trays; these cannot be used in the FlashCT® scanner. We recommend the use of disposable, plastic impression trays. Please contact us if you have questions concerning the use of specific trays.

For optimal bite scan quality, we recommend that you use horseshoe-shaped wax bite material. A list of recommended brands is available via the *How To...* menu on [www.orthoproofusa.com](http://www.orthoproofusa.com).

## **Prep and Packing Instructions for PVS and Alginate Impressions:**

**\*\*IMPORTANT:** Please remember to disinfect your impressions before sending them to us. Due to OSHA standards<sup>1</sup>, we cannot accept non-disinfected impressions. 1. OSHA standards: 1910.1030(d)(4)(ii)(A).

- When packing your alginate impressions, please ensure each impression (upper/lower) is wrapped in a moist paper towel and placed in the zip lock plastic bag that has been supplied. Avoid over-saturating the paper towels, as excess water may distort the impressions. Ensure that the plastic bag is completely sealed.
- When submitting PVS impressions, place the trays in the bags provided to stabilize the material during transit.
- The Petri dish provided with each kit is designed to protect the bite registration during transit. Ensure that the dish is placed at the bottom of the box under the upper and lower impressions.
- After packing the bite registration and impressions, place the complete and signed Prescription Form on top of the impressions. Please note that we cannot process your order without the prescription form.
- A prepaid UPS 2-Day Service shipping label is provided to ship your impressions. We recommend shipping the impressions/bite registrations using this service, as this will ensure that your alginate impressions arrive at OrthoProof USA in excellent condition.

## **Prep and Packing Instructions for Plaster Casts:**

- When submitting plaster casts for digitization, individually wrap each cast in bubble wrap or similar packing material. Avoid packing the casts loosely as this may result in damage during shipment.
- Use the Petri dish to protect the bite registration (if enclosed).
- Plaster casts will not be returned unless prearranged with our staff. Please contact us for details.

Questions? Please contact us at **1-877-924-0444** or email: [sales@orthoproofusa.com](mailto:sales@orthoproofusa.com)

Contact UPS at **800-742-5877** for the nearest pick up or drop off UPS Location